

**How do we confirm our wedding at Hawkesdene?** A 50% non-refundable Wedding Fee deposit is required to confirm your wedding and secure your preferred dates and current rates, with the balance required one year prior to your arrival.

**How do we instruct guests to make payments?** Guests are welcome to make payments of any amount at any time via the secure 'Make a Payment' portal on our website. Those payments are forwarded to the wedding couple for approval prior to us processing the charge.

**How do I know when a guest has been charged?** You'll receive a guest folio whenever a payment has been applied to your reservation.

**Can we do a food tasting?** Since we are a private estate, food is purchased from various vendors located throughout the country, and everything is created in-house and from scratch for each group, we are unable to accommodate food tastings.

**Are pets allowed at Hawkesdene?** Small to medium size dogs are allowed in the cottages only and there are no pet fees or deposits required. There are no dogs allowed in the main house.

**Are we allowed to bring golf carts and ATV's?** Battery powered golf carts are permitted. We do not allow gas powered ATVs.

**What if it rains?** Hawkesdene is prepared for all weather conditions. We can wait out a passing shower so that the ceremony can take place outdoors as planned. Hawkesdene can reserve a tent for the reception should you choose to hold your reception at the Open Air Pavilion, and together we decide the week of the wedding whether or not to confirm the tent based on group size and weather. Or you can opt to hold your reception at our newly-constructed Reception Gallery which offers an indoor climate controlled space.

**What is included?** Accommodations, dining, wedding coordination, day-of coordination and decor are included. All you are required to bring are your personal touches and alcoholic beverages.

**What is not included?** Photography, entertainment, floral, officiant, wedding cake and alcoholic beverages.

**How much does it cost for kids?** There is no cost for children who are dependent on a parent to feed them. Children who are old enough to dine on their own are included in the cost.

**What time is check in and check out?** Guest arrival is after 4pm. Departure is by 11am.

**How many guests can stay on the property?** There are a total of 44 bedrooms available for your use that can accommodate 88 to 122 guests.

**How many guests can come to my wedding?** We can accommodate up to 125 guests for a ceremony and all meals including the wedding reception.

**Are we allowed to use the golf carts?** Our golf carts are reserved for Hawkesdene employees only.

**Can we feed the alpacas?** Yes! There are two feeding stations located at the alpaca stable so you can interact and feed the animals.

**When does the reception end?** All vendors, including the band or DJ, must be released by 11pm, as that is when the reception must end. You are welcome to host an "after party" in the Open Air Pavilion and continue the celebration for as long as you'd like. You can connect with bluetooth to our sound system located in the pavilion and play your music for as long as you'd like.

**Can I ship things to Hawkesdene?** You can ship whatever you like directly to Hawkesdene. Please reference your group on the packages and try to schedule your deliveries to arrive as close to your arrival day as possible.

**How do I schedule a tour?** You're welcome to schedule a site visit and tour whenever the estate is not rented to another group. Please refer to the estate availability calendar on our website for open days.

**How do I set up a planning session?** You are welcome to schedule a planning session whenever the estate is not rented to another group. Please refer to the estate availability calendar on our website for open days.

**When should I schedule my planning session?** Your in-person planning session should be scheduled inside the one-year out window.

**When should I reach out to the planning team to start planning my wedding?** You can begin planning as soon as you confirm. We recommend that you schedule a conference call first, and then schedule an onsite planning session later inside the one-year out window.

**How do you handle food allergies?** Since we prepare all dishes on-site and from scratch for each group, we are able to accommodate food allergies and restrictions.

**What happens if a guest can no longer attend my wedding?** You are required to approve a guest refund in the same manner that you approve a guest payment.

**Can I add bartending to the dinner bars?** Bartending is included at the wedding reception and is available at other evening meals for an additional fee.

**Are there any extra package options I can add?** There is a 'Dining & Decor Enhancement' document located on the 'Weddings' page of our website that lists all of the extras that are available.

**Is gratuity for the Hawkesdene staff included?** Gratuity for staff for their good service is optional as we compensate our staff for their duties and work. Many of our wedding couples and invited guests leave gratuity for good service and if so, then it is collected, pooled and equitably distributed between all staff who work the group based on hours worked.